

CONTACT DETAILS

PLANNING YOUR JOURNEY

We are here to assist you in planning your travel during major construction and to get you to and from your destination as quickly and easily as possible.

For service and disruption information, visit ptv.vic.gov.au or call **1800 800 007**.



You can also download the PTV app for journey planning, and metroNotify and V/Line apps to receive real time updates.

FOR INFORMATION ON THE PROJECT

Please contact the Caulfield to Dandenong Level Crossing Removal Project:

@ contact@levelcrossings.com.au

☎ **1800 762 667**

🌐 levelcrossings.vic.gov.au

NIGHT NETWORK

During these works, buses will replace Night Network services on the Cranbourne / Pakenham line every hour from 1am on Saturdays and Sundays.



For languages other than English, please call **9280 0780**.

Please contact us via these details to register for SMS or email updates.



OVERVIEW

The Caulfield to Dandenong Level Crossing Removal Project involves the removal of nine level crossings between Caulfield and Dandenong. It includes five rebuilt stations, as well as an upgrade of rail systems, power and signalling along 72 kilometres of the rail line from Southern Cross Station to Cranbourne and Pakenham.

Due to works as part of the Caulfield to Dandenong Level Crossing Removal Project and the Abbotts Road Level Crossing Removal Project, buses will replace trains at different times throughout **February**. Please see overleaf for details.

At times, there are certain works that cannot be undertaken while trains are running.

During this period there may be footpath diversions, partial station car park closures and changes to traffic conditions, including full road and lane closures.

Noble Park Station will be closed from Tuesday 30 January to Wednesday 14 February. The new Noble Park Station will open Thursday 15 February.

Further information about these closures and the new station visit www.levelcrossings.vic.gov.au.

CAR PARK CLOSURES

There will be car park closures during these works at Westall, Springvale, Noble Park and Dandenong stations. Additional information can be found at ptv.vic.gov.au.



V/Line service disruptions

Coaches will replace some Traralgon and Bairnsdale trains during February. Visit vline.com.au for more information.

For the latest up-to-date information visit vline.com.au or follow us on Twitter @[@vline_gippsland](https://twitter.com/vline_gippsland).

Follow us on social media @[@levelcrossings](https://twitter.com/levelcrossings)



FREQUENTLY ASKED QUESTIONS

Do I still have to touch on and touch off with my myki?



You can touch on and touch off with your myki at railway stations as you would normally.

It is important that you use the station myki machines to touch on and touch off once each journey: touch on at the first station and again at the last station.

You do not need to touch on or off on train replacement buses. To avoid delay, customers can top up their myki instantly at Premium Stations and over 800 myki retail outlets.

There will be no myki facilities at Noble Park Station from Tuesday 30 January to Wednesday 14 January.

To avoid delay, top up your myki at a myki retail outlet, another train station or online.

You can find your most convenient retailer at ptv.vic.gov.au or download the PTV app.



Can I take my bike or pet on the bus?

Unfortunately, bicycles and surfboards are not allowed on train replacement buses.

In accordance with the Victorian Fares & Ticketing Manual 2018, bicycles (except folding bicycles), surfboards and dogs and other pets are not permitted to travel on buses, with the exception of guide dogs, hearing guide dogs, guide dogs in training, animals identified by an Assistance Animal Pass and small animals if they are suitably contained.

What about accessibility for people with a disability travelling during the line closures?

Customer service staff will be on hand at replacement bus stops to assist those with special needs. If a station is unattended during Night Network and you require assistance, press the red button on the information console on the station platform.

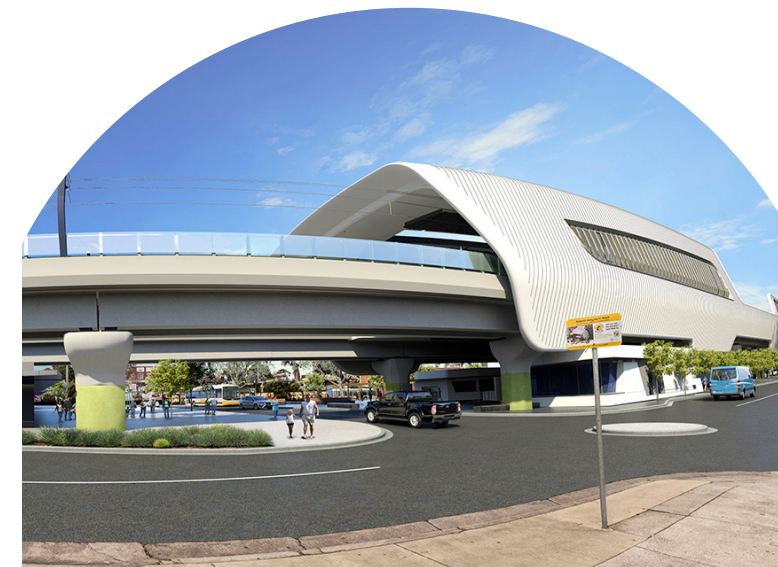
If you believe you will need assistance please contact the Project Team on **1800 762 667** to discuss alternative travel arrangements.



CRANBOURNE & PAKENHAM LINES

CHANGES TO THE WAY YOU TRAVEL

FEBRUARY 2018



Greek

Οι εργασίες θα ξεκινήσουν σύντομα. Θα λειτουργήσουν λεωφορεία αντικατάστασης κατά τη διάρκεια αυτού του χρονικού διαστήματος.

Για τον προγραμματισμό διαδρομών και πληροφορίες σχετικά με τις υπηρεσίες παρακαλούμε καλέστε 1800 800 007. (6πμ έως μεσάνυχτα καθημερινά), όλη τη νύχτα Παρασκευή και Σάββατο

Russian

Работы в вашем районе начнутся в ближайшее время. В течение этого периода вместо поездов будут ходить автобусы. Если вам нужно спланировать поездку и получить информацию о работе транспорта, вы можете позвонить по номеру 1800 800 007 (с 6.00 утра до полуночи ежедневно) в течение всей ночи в пятницу и субботу

Vietnamese

Việc thi công trong khu của bạn sắp bắt đầu. Xe buýt thay thế sẽ chạy trong thời gian này Để hoặch định hành trình và nhận thông tin dịch vụ xin gọi 1800 800 007 (6am - đến nửa đêm mỗi ngày) và suốt đêm Thứ Sáu và Thứ Bảy

Italian

I lavori nella tua zona cominceranno entro breve. Durante questo periodo saranno disponibili autobus sostitutivi. Per avere assistenza nel pianificare i tuoi viaggi e per avere informazioni sui servizi, chiama il 1800 800 007 (6:00 - mezzanotte ogni giorno) venerdì e sabato tutta la note

Punjabi

ਜਲਦ ਹੀ ਤੁਹਾਡੇ ਇਲਾਕੇ ਵਿਚ ਕੰਮ ਸ਼ੁਰੂ ਹੋ ਜਾਵੇਗਾ। ਇਹਨਾਂ ਕੰਮਾਂ ਦੌਰਾਨ ਬਦਲੀ ਬੱਸਾਂ ਚੱਲਣ ਗੀਆਂ ਯਾਤਰਾ-ਆਯੋਜਨ ਅਤੇ ਸੇਵਾ ਸੂਚਨਾ ਲਈ ਕਿਰਪਾ 1800 800 007 ਤੇ ਫ਼ੋਨ ਕਰੋ (ਸਵੇਰੇ 6 ਵਜੇ ਤੋਂ ਰਾਤ 12 ਵਜੇ ਰੋਜ਼), ਸਾਰੀ ਰਾਤ ਸ਼ੁਕਰਵਾਰ ਅਤੇ ਸ਼ਨੀਵਾਰ

Serbian

Радови у вашој области ће почети ускоро. У то време ће саобраћати аутобуси уместо возова. За планирање путовања и информације о услугама молимо вас јавите се на 1800 800 007 (сваког дана од 6 ујутро до поноћи) и целе ноћи петком и суботом

CHANGES TO YOUR CRANBOURNE & PAKENHAM LINE SERVICES



DATE

BETWEEN

TIME

Tuesday 30 January –
Wednesday 14 February

Westall and Dandenong

All day

Sunday 4 February

Oakleigh, Cranbourne
and Pakenham

At night from
8.30pm – last service

From 8pm Friday 9 –
last service
Sunday 11 February

Dandenong and Cranbourne

Trains between Dandenong and Pakenham will run to the normal timetable unless otherwise shown.

All day from 8pm

Tuesday 13 –
Wednesday 14 February

Caulfield and Dandenong

Each night from
8pm – last service

Thursday 15 February

Caulfield and Westall

8pm – last service

Sunday 18 –
Thursday 22 February

Caulfield and Dandenong

Each night from
8pm – last service

Saturday 24 –
Sunday 25 February

Caulfield and Westall

All weekend

Tuesday 27 February –
Thursday 1 March

Caulfield and Westall

Each night from
8pm – last service

All dates and times are subject to change. An altered timetable will be in effect during the works.

Arabic

خلال العمل بديل الباصات تشغيل سدي تم قريباً سدي بدأ منطقة تكم في العمل على الاتصال يرجى الخدمة عن والمعلومات الرحلة لخطط يظ الوقت هذا الجمعة الديل طوال (يومياً الديل منذ تصف صباحاً 6) 1800 800 007 الرقم والسبت

Khmer

កិច្ចការនៅក្នុងតំបន់របស់លោកអ្នកនឹងចាប់ផ្តើមក្នុងពេលឆាប់ៗ ខាងមុខនេះ។ រថយន្តក្រុងនឹងធ្វើដំណើរការជំនួសក្នុងអំឡុងពេលនេះ សម្រាប់ព័ត៌មានអំពីផែនការធ្វើដំណើរ និងសេវាកម្ម សូមទូរស័ព្ទលេខ 1800 800 007 (ម៉ោងបម្រើក - ពាក់កណ្តាលអធ្រាត្រ) ពេញមួយយប់នៅថ្ងៃសុក្រ និងថ្ងៃសៅរ៍។

Dari

کار جایگزین های پس مدت این در . شد خواه آغاز زودی به شما محل در کار و بس حرکت به راجع معلومات و آمدورفت ریزی پلان برای . کرد خواهند و 1800 800 007 تیل فون با (شب نصف تا صبح 6 ساعت از) لطفاً طار، به گزیرید ت ماس شدن به و جمعه برای شب طول تمام در

Korean

여러분 지역에 공사가 곧 시작될 것입니다. 교통편 이용 및 서비스 정보 관련하여 1800 800 007번으로(매일 오전 6시 ~ 자정까지) 금요일과 토요일은 밤중 내내 전화 문의 가능합니다.

Hindi

आपके क्षेत्र में जल्दी ही काम शुरू होगा | इस दौरान उनकी जगह बसें चलेगी | यात्रा की योजना तथा सेवा के बारे में सूचना के लिए 1800 800 007 (सुबह 6 बजे से अर्धरात्रि तक हर दिन) और पूरी रात शुक्रवार तथा शनिवार को फ़ोन कीजिए |

Cantonese

你所在區的工程馬上就要開始。 在此期間由巴士替代運行。 要計畫出行和瞭解服務資訊，請撥打1800 800 007（每天早上6點-午夜，週五和週六通宵）。

Mandarin

你所在区的工程马上就要开始。 在此期间由巴士替代运行。 要计划出行和了解服务信息，请拨打1800 800 007（每天早上6点-午夜，周五和周六通宵）。