



METRO

for everyone, everyday

# Travelling with a pram

UPFIELD  
WERRIBEE  
ALAMEIN  
MELGRAVE  
CRANBOURNE  
FRANKSTON  
LILYDALE  
HURSTBRIDGE  
SYDENHAM  
CRAIGIEBURN  
WILLIAMSTOWN



## Travelling with a pram

Travelling with Metro should be a safe, comfortable and enjoyable experience for you and your child. Remember to follow these safety steps when travelling with a pram:



### On the platform

When moving through the station or waiting for the train, keep your pram parallel (sideways) to the tracks, behind the yellow line. Be mindful of slopes and high winds which can cause your pram to roll.



### Be vigilant

Hold onto your pram or use the tether strap at all times, on the platform and on the train. Always apply the brakes and restrain your child in the pram with a five-point harness. If you have a three wheeled prams, ensure the mobile front wheel is locked and fixed. If you have an older child with you, keep them close at all times by having them hold your hand or the pram.



### How we can help you

Travel in one of the front carriages so the driver has the best view of you entering and exiting the train. If you need any help, approach staff at the station. In case of an emergency, press the red button inside the train carriage and the driver will assist you.



Enter



Exit

### Entering and exiting the train

Board the train with the pram in front of you, lifting the front wheels over the gap. If you have an older child with you, have them hold your hand or the pram and help them step safely over the gap. When on the train, continue to hold onto your pram and keep older children near to you.

Prepare yourself to exit the train a few minutes before you reach your stop. Ensure your baby is restrained and older children are with you. When exiting the train, step out first then pull the pram towards you, rear wheels first.