

CONTACT DETAILS

PLANNING YOUR JOURNEY

We're here to help you travel during major construction and get you to and from your destination as quickly and easily as possible. We'll continue to keep you updated on works and advise you of the best way to travel.

For service and disruption information, visit ptv.vic.gov.au or call **1800 800 007**.



You can also download the PTV app for journey planning, and metroNotify and V/Line apps to receive real time updates.

FOR INFORMATION ON THE PROJECT

Please contact the Caulfield to Dandenong Level Crossing Removal Project:

@ contact@levelcrossings.com.au

☎ **1800 105 105**

🌐 levelcrossings.vic.gov.au

NIGHT NETWORK

During these works, buses will replace Night Network services on the Cranbourne/Pakenham line every hour from 1am on Saturdays and Sundays.



For languages other than English, please call **9280 0780**.

Please contact us via these details to register for SMS or email updates.



OVERVIEW

Works are well underway on the Caulfield to Dandenong Level Crossing Removal Project to complete the removal of nine level crossings, rebuild 5 stations, and upgrade rail systems, power and signalling along 70 kilometres of the rail line from Southern Cross Station to Cranbourne and Pakenham.

Because there are certain works that cannot be undertaken while trains are running, buses replace trains on sections of the Cranbourne and Pakenham line from

Friday 30 March until **last service Sunday 15 April 2018**.

Please see overleaf for details.

This 17 day blitz will result in the removal of the boom gates at Clayton Road and Centre Road, and the new station at Clayton will become operational.

During this period there will also be footpath diversions, partial station car park closures and changes to traffic conditions, including full road and lane closures.

Buses will also replace trains at different times in late April 2018.

For further information about these works and the new station visit levelcrossings.vic.gov.au.

CAR PARK CLOSURES

There will be car park closures at Caulfield, Oakleigh, Clayton, Westall and Dandenong stations during April. Information can be found at ptv.vic.gov.au.



V/Line service disruptions

Coaches will replace some Traralgon and Bairnsdale trains during April. For the latest up-to-date information visit vline.com.au or follow us on Twitter @[vline_gippsland](https://twitter.com/vline_gippsland).

Follow us on social media @[levelcrossings](https://twitter.com/levelcrossings)



FREQUENTLY ASKED QUESTIONS

Do I still have to touch on and touch off with my myki?



You can touch on and touch off with your myki at railway stations as you would normally.

It is important that you use the station myki machines to touch on and touch off once each journey: touch on at the first station and again at the last station.

You do not need to touch on or off on train replacement buses. To avoid delay, top up your myki at a myki retail outlet, another train station or online.

You can find your most convenient retailer at ptv.vic.gov.au or download the PTV app.



Can I take my bike or pet on the bus?

Unfortunately, bicycles and surfboards are not allowed on train replacement buses.

In accordance with the Victorian Fares & Ticketing Manual 2018, bicycles (except folding bicycles), surfboards and dogs and other pets are not permitted to travel on buses, with the exception of guide dogs, hearing guide dogs, guide dogs in training, animals identified by an Assistance Animal Pass and small animals if they are suitably contained.

What about accessibility for people with a disability travelling during the line closures?

Customer service staff will be on hand at replacement bus stops to assist people with special needs. If a station is unattended and you require assistance, press the red button on the information console on the station platform.

If you believe you will need assistance please contact the Project Team on **1800 105 105** to discuss alternative travel arrangements.



CRANBOURNE & PAKENHAM LINE

CHANGES TO THE WAY YOU TRAVEL

30 MARCH – 15 APRIL 2018



Greek

Οι εργασίες θα ξεκινήσουν σύντομα. Η εργασία θα ξεκινήσει στις: 30/3/18. Η εργασία θα τελειώσει μέχρι: 15/4/18. Θα λειτουργήσουν λεωφορεία αντικατάστασης κατά τη διάρκεια αυτού του χρονικού διαστήματος. Θα ξαναρχίσουν οι κανονικές σιδηροδρομικές υπηρεσίες στις 16/4/18 Για τον προγραμματισμό διαδρομών και πληροφορίες σχετικά με τις υπηρεσίες παρακαλούμε καλέστε 1800 800 007. (6πμ έως μεσάνυχτα καθημερινά), όλη τη νύχτα Παρασκευή και Σάββατο

Cantonese

你所在區的工程馬上就要開始。 工程開始日期：30/3/18

工程結束日期：15/4/18 在此期間由巴士替代運行。 火車將于 16/4/18 恢復正常運行。 要計畫出行和瞭解服務資訊，請撥打 1800 800 007（每天早上6點-午夜，週五和週六通宵）。

Mandarin

你所在区的工程马上就要开始。 工程开始日期：30/3/18

工程结束日期：15/4/18 在此期间由巴士替代运行。 火车将于 16/4/18 恢复正常运行。 要计划出行和了解服务信息，请拨打 1800 800 007（每天早上6点-午夜，周五和周六通宵）。

Russian

Работы в вашем районе начнутся в ближайшее время. Эта работа начнётся 30/3/18 Работа завершится не позднее 15/4/18. В течение этого периода вместо поездов будут ходить автобусы. Нормальное движение поездов возобновится 16/4/18 Если вам нужно спланировать поездку и получить информацию о работе транспорта, вы можете позвонить по номеру 1800 800 007 (с 6.00 утра до полуночи ежедневно) в течение всей ночи в пятницу и субботу

Vietnamese

Việc thi công trong khu của bạn sắp bắt đầu. Công tác này sẽ bắt đầu vào ngày: 30/3/18 Công tác sẽ xong vào ngày: 15/4/18

Xe buýt thay thế sẽ chạy trong thời gian này Dịch vụ xe lửa sẽ trở lại bình thường vào ngày 16/4/18 Để hoạch định hành trình và nhận thông tin dịch vụ xin gọi 1800 800 007 (6am - đến nửa đêm mỗi ngày) và suốt đêm Thứ Sáu và Thứ Bảy

Italian

I lavori nella tua zona cominceranno entro breve. Questi lavori cominceranno il: 30/3/18 I lavori finiranno entro il: 15/4/18. Durante questo periodo saranno disponibili autobus sostitutivi. I normali servizi ferroviari riprenderanno il 16/4/18 Per avere assistenza nel pianificare i tuoi viaggi e per avere informazioni sui servizi, chiama il 1800 800 007 (6:00 - mezzanotte ogni giorno) venerdì e sabato tutta la notte

CHANGES TO YOUR CRANBOURNE & PAKENHAM LINE SERVICES



Buses replace trains on sections of the Cranbourne and Pakenham lines from **Friday 30 March until last service Sunday 15 April 2018.**

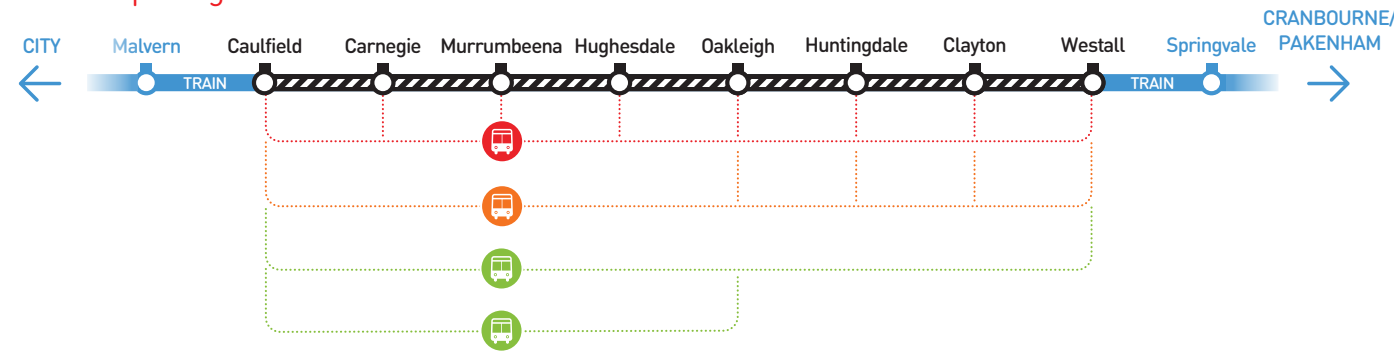
DATE	BETWEEN	TIME
Friday 30 March–Monday 2 April 2018	Oakleigh and Dandenong	All long weekend
Tuesday 3 April–Sunday 15 April 2018	Caulfield and Westall	All times

Train services will resume on Monday 16 April 2018.

All dates and times are subject to change. An altered train timetable will be in effect during these works.



Buses replacing trains between Caulfield and Westall:



- Stopping all stations Caulfield – Westall
- Limited express Caulfield – Oakleigh, then stopping all stations to Westall
- Express Caulfield – Westall
- Express Caulfield – Oakleigh

Information will be displayed at your station, at train replacement bus stops and will be available online.

To plan your journey visit ptv.vic.gov.au or call **1800 800 007**.

Arabic

30/3/18 في العمل هاي بدأ سوف قريبا سيبدأ منطقتكم في العمل خلال ال بيدي لة باصات تشغيل سيدتم 15/4/18 في العمل ي نتهي سوف 16/4/18 بتاريخ العادية القطارات خدمات ستسأف الوقت هذا 007 الرقم على الاتصال يرجى الخدمة عن والمع لومات الرحلة ل تخطيط والسبت الجمعة ال ليل طوال (يومياً ال ليل منذ تصف -صباحا) 6 1800 800

Khmer

កិច្ចការនៅក្នុងតំបន់របស់លោកអ្នកនឹងចាប់ផ្តើមក្នុងពេលនាព្រឹកខាងមុខនេះ។ កិច្ចការនេះនឹងចាប់ផ្តើមឡើងនៅថ្ងៃទី: 30/3/18។ កិច្ចការនេះនឹងធ្វើចប់នៅថ្ងៃទី: 15/4/18។ ថ្ងៃយន្តការនឹងដំណើរការជំនួសក្នុងអំឡុងពេលនេះសេវាថតភ្លើងនឹងដំណើរការឡើងវិញនៅថ្ងៃទី 16/4/18។ សម្រាប់ព័ត៌មានអំពីផែនការធ្វើដំណើរ និងសេវាកម្មសូមទូរស័ព្ទលេខ 1800 800 007 (ម៉ោងបម្រើក - ពាក់កណ្តាលអធ្រាត្រ) ពេញមួយយប់នៅថ្ងៃសុក្រ និងថ្ងៃសៅរ៍។

Punjabi

ਜਲਦ ਹੀ ਤੁਹਾਡੇ ਇਲਾਕੇ ਵਿਚ ਕੰਮ ਸ਼ੁਰੂ ਹੋ ਜਾਵੇਗਾ ਇਹ ਕੰਮ ਸ਼ੁਰੂ ਹੋਣ ਦੀ ਤਾਰੀਕ ਹੈ: 30/3/18 ਕੰਮ ਖਤਮ ਹੋਣ ਦੀ ਤਾਰੀਕ ਹੈ: 15/4/18 ਇਹਨਾਂ ਕੰਮਾਂ ਦੌਰਾਨ ਬਦਲੀ ਬੱਸਾਂ ਚੱਲਣ ਗੀਆਂ ਆਮ ਟ੍ਰੇਨ ਸੇਵਾਵਾਂ 16/4/18 ਨੂੰ ਮੁੜ ਚਾਲੂ ਹੋਣ ਗੀਆਂ ਯਾਤਰਾ-ਆਯੋਜਨ ਅਤੇ ਸੇਵਾ ਸੂਚਨਾ ਲਈ ਕਿਰਪਾ 1800 800 007 ਤੇ ਫੋਨ ਕਰੋ (ਸਵੇਰੇ 6 ਵਜੇ ਤੋਂ ਰਾਤ 12 ਵਜੇ ਰੇਜ਼), ਸਾਰੀ ਰਾਤ ਸ਼ੁਕਰਵਾਰ ਅਤੇ ਸ਼ਨੀਵਾਰ

Dari

30/3/18: تاريخ از كار اين شد خواهد آغاز زودى به شما محله در كار اين در يابو دمی پايان 15/4/18 تاريخ در كار اين شروع شروع طار حرکت 16/4/18 تاريخ در ك رد خواهند كار جايد گزين هلى پس مدت به راجع معلومات و آمد و رفت تاري زى پ لان به راي گش به رخواه عادى حال به ت يلا فون يا (شب نصف تا صبح 6 ساعت از) لطفاً طار، و بس حرکت به گيريد دت ماس شدن به و جمعه به راي شب طول تمام در و 1800800007

Serbian

Радови у вашој области ће почети ускоро. Почетак радова: 30/3/18 Завршетак радова: 15/4/18 У то време ће саобраћати аутобуси уместо возова. Возови ће поново почети да нормално саобраћају 16/4/18 За планирање путовања и информације о услугама молимо вас јавите се на 1800 800 007 (сваког дана од 6 јутро до поноћи) и целе ноћи петком и суботом

Hindi

आपके क्षेत्र में जल्दी ही काम शुरू होगा | यह काम 30/3/18 को शुरू होगा | काम 15/4/18 तक समाप्त होगा | इस दौरान उनकी जगह बसें चलेगी | सामान्य रेल सेवाएँ 16/4/18 से पुनः चालू हो जाएंगी | यात्रा की योजना तथा सेवा के बारे में सूचना के लिए 1800 800 007 (सुबह 6 बजे से अर्धरात्रि तक हर दिन) और पूरी रात शुक्रवार तथा शनिवार को फ़ोन कीजिए la note