

Ticketing

Where possible, passengers should touch on and off at the beginning and end of their journey. When catching train replacement buses, passengers can touch on and off at their connecting train station.

Accessibility

Passengers requiring assistance or who are unable to board a train replacement bus should make themselves known to customer service staff at the train replacement bus stop, for alternative transport to be arranged at no cost.

Bikes and pets



Bicycles and surfboards are not allowed on train replacement buses.

In accordance with the *Victorian Fares & Ticketing Manual 2018*, bicycles (except folding bicycles), surfboards and dogs and other pets are not permitted to travel on buses, with the exception of guide dogs, hearing guide dogs, guide dogs in training, animals identified by an Assistance Animal Pass and small animals if they are suitably contained.

Planning your journey

We are here to assist you in planning your travel during major construction and to get you to and from your destination as quickly and easily as possible.

For more information visit ptv.vic.gov.au or call 1800 800 007.

Why is the rail line being closed?

Melbourne's busiest train line will continue to undergo a system upgrade to prepare for the introduction of High Capacity Metro Trains from mid-2019, helping to increase capacity creating room for 11,000 extra passengers in the peak and improve operational reliability on an outdated rail network.

The rail systems upgrade is the biggest of its type in Victoria. The works to be carried out 2-9 January include significant upgrades to signalling, power and communications systems, as well as renewal and replacement of rail infrastructure.

Why do the Frankston, Cranbourne and Pakenham lines need to be closed at the same time?

To allow crews to work safely around the rail line junction at Caulfield, power will be switched off to parts of the Cranbourne, Pakenham and Frankston lines during this period.

Are there alternative travel options available?

Yes, in the coming weeks a booklet will be available at Premium stations and online at ptv.vic.gov.au which will outline alternative travel options, including tram and bus routes.



Car park closures

There will be full or partial car park closures during these works at Caulfield, Oakleigh, Westall, Burnley, East Malvern, Moorabbin and Brighton Beach stations. Additional information can be found at ptv.vic.gov.au.

FRANKSTON LINE

Changes to your service

2 – 9 January 2018

Flinders Street – Moorabbin





Buses replace trains

Tuesday 2 – Tuesday 9 January

Frankston Line

Tuesday 2 – Tuesday 9 January

Flinders Street – Moorabbin

A range of bus services will be operating, including limited express and stopping all stations services, to help make your journey as direct as possible.

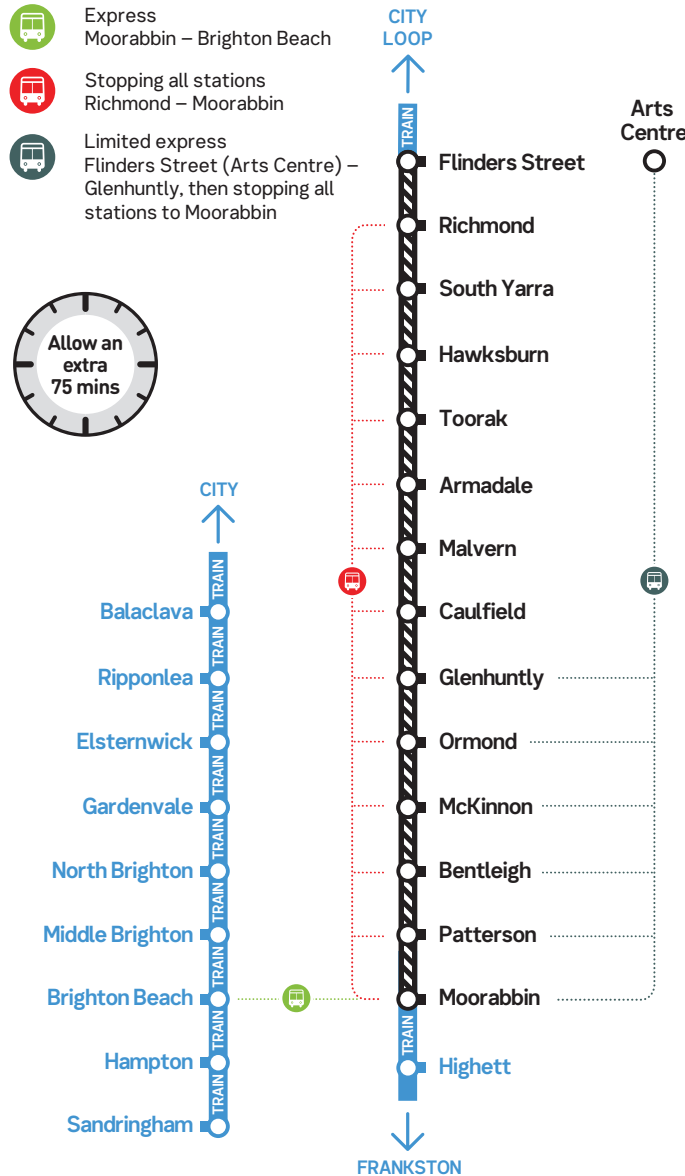
Please note there will be a reduced number of train services between South Yarra, Richmond, Flinders Street and City Loop stations due to buses replacing trains on the Frankston, Cranbourne and Pakenham lines.

Cranbourne & Pakenham lines

Tuesday 2 – Tuesday 9 January

Flinders Street – Westall

For service information on the Cranbourne and Pakenham lines, please refer to the leaflet *Changes to your service January 2018 - Cranbourne and Pakenham lines* available at Premium stations or online at ptv.vic.gov.au.



For more information visit ptv.vic.gov.au or call 1800 800 007.

If you are deaf, or have a hearing or speech impairment, contact us through the National Relay Service:

– TTY users call 9619 2727



Information in other languages:

عربي	9321 5440	普通话	9321 5454
廣東話	9321 5441	Somali	9321 5446
Hrvatski	9321 5442	Español	9321 5447
Dinka	9321 5452	سوداني	9321 5453
Ελληνικά	9321 5443	Türkçe	9321 5448
Italiano	9321 5444	Việt-ngữ	9321 5449
Македонски	9321 5445	All other languages	9321 5450

or visit ptv.vic.gov.au/languages

Authorised by Public Transport Victoria, 750 Collins Street, Docklands

