

Training Academy Bulletin



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VicTrack Contractors

The purpose of this bulletin is to advise our Metro employees and Metro contractors on the requirement for VicTrack contractors to hold a Rail Industry Workers (RIW) Card.

Why the change?

VicTrack are the custodial owners of Victoria's railway land, station buildings and trains, however most of these assets are leased to rail operators (Metro Trains, V/Line and the ARTC) who maintain them.

Originally VicTrack's site access was managed by a separate site access procedure however VicTrack contractors will now need to comply with the RIW Card requirements.

VicTrack are now mandating the RIW card to satisfy Metro's site access requirements.

What do I do if a VicTrack Contractor is found in the corridor without an RIW Card?

If a VicTrack contractor is found in the Rail Corridor without a RIW card they will be treated as any other contractor and will be removed from site.

What RIW roles will a VicTrack Contractor need on their RIW card?

At this stage VicTrack contractors only need to comply with the minimum requirements, they must have the following roles on their RIW Card to satisfy Metro's access requirements:

- Around the Track Personal (ATTP); and
- MTM-Operator

What if a VicTrack contractor is working on MTM leased infrastructure?

They will also need to comply with the MTM's specific competence requirements of the infrastructure.

Who can I contact if I have any questions?

Please direct enquiries to VicTrack:

VicTrack: jonathan.reed@victrack.com.au

Please direct enquiries to:
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Rail Safety Worker Competency Website
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