



Policy & Guidelines – Amateur & Rail Enthusiast photography

Rail enthusiasts and other amateur photographers are welcome at our stations but, like all customers and visitors, are expected to abide by rules and conditions that are imposed by Metro and as required under the Transport Act.

1. It is intended for rail enthusiasts and amateur photographers to allow them to photograph trains from station platforms and take photos of other publicly accessible areas at Metro's stations. It does not authorise you to take photographs in areas that are not publicly accessible, including sidings and maintenance workshops.
2. You may take photographs of trains from any area on Metro property that is publicly accessible, such as platforms, car parks and overpasses.
3. You must hold a valid ticket to enter any paid area at a station, including all platforms.
4. You must adhere to all safety requirements, as identified through signage or as advised by Metro employees.
5. You are expected to be familiar with and comply with the general provisions of the *Transport Act 1983 (Vic)* and its regulations as they relate to passenger safety and behaviour at stations and other public areas on the rail network.
6. You may not access the tracks or enter any area which is not intended to be accessible to the public.
7. While on a station platform, you must remain behind the yellow safety line at all times.
8. You must not use any form of flash photography or artificial lighting at any time.
9. You must obtain the consent of Metro staff or contractors before photographing them.
10. You must respect the wishes of passengers who do not wish to be photographed and cease taking such photographs on request.
11. You may not take photos of any person aged below 18 years old without the explicit consent of a parent or guardian.
12. Please respect the needs of passengers to have free access along any platform or to be able to use the stairs, escalators or lifts. Please do not block them.
13. Please be aware of our passengers who may have special needs. Please note that passengers with a vision impairment need easy access to tactiles so they can locate themselves on the platform.
14. Metro reserves the right to direct any permit holder to cease photography, for whatever reason.
15. You are expected to carry some form of identification and produce it on request from a Metro staff member.
16. You will be directed to leave the station precinct if you breach any of these conditions.
17. This permit is valid for twelve months.
18. This permit is NOT valid for photography at the City Loop Stations (Parliament, Flagstaff and Melbourne Central). Photography is NOT permitted at these stations.
19. Metro will not be responsible for any loss, damage or injury that you may suffer which results from photographic activities which do not form part of regular railway travel, at any station or other railway facility, even if undertaken in accordance with this permit.
20. Metro reserves the right to seek redress from you for any loss, damage or injury, for which it may become liable, which results from photographic activities which do not form part of regular railway travel, at any station or other railway facility, even if undertaken in accordance with this permit.
21. This permit is only valid for the nominated person and is non-transferable.
22. Metro reserves the right to revoke a permit where the permit holder has breached any of the conditions to this permit.