



# myki Compensation claim form

### Eligible customers

Customers who:

- used a myki pass valid for 28 days or more
- on at least 10 days of the compensation month
- on our train system

are eligible for the free daily ticket/s for the equivalent zone/s.

Only one claim per customer will be accepted.

We will accept claims up to the end of the month in which the results are notified.

### Claim process

1. Complete details below.

2. Send to:

Metro Trains Melbourne  
Reply Paid 6422  
St Kilda Rd Central  
Melbourne VIC 8008

No postage stamp is required.

3. If your claim is approved, the full fare daily ticket/s for the equivalent zone/s will be credited to your myki account.

Tick

Please complete all fields neatly in block capitals, as incomplete or illegible forms cannot be processed.

### YOUR DETAILS (The person applying)

Title  Mr  Mrs  Ms  Other

First Name

Surname

Street Address

Suburb

State  Postcode

Email (myki holders)  @

Work Phone   MONTH of CLAIM

Home Phone

Mobile Phone

### YOUR INDIVIDUAL TICKET DETAILS (Ticket copy attached)

myki card number

Normal Train Line  Alamein  Lilydale  Belgrave  Upfield  Craigieburn  Epping  Frankston  Glen Waverley  Hurstbridge  Pakenham  Cranbourne  Sandringham  Werribee  Williamstown  Sydenham

As an eligible customer, I hereby apply for compensation for service levels.

Signature: \_\_\_\_\_

Date: \_\_\_\_\_